

QUALITY POLITICS

FRESCO INTERNATIONAL 2005 S.A. is a company dedicated to the design, manufacture and marketing of sanitary products since 1975. Our customers are distributed in more than 75 countries located in the five continents.

The product catalogue is currently divided into three main ranges:

- Foot care: specific products to be used by professionals, mostly podiatrists, and also other products that do not require the manipulation or intervention of a professional to be used.
- Skin care: products included in this area are used on closed wounds to prevent keloids and help accelerate the skin's healing process.
- Ulcer prevention: the products included in this range are for use before wounds appear and their mission is to disperse the forces of pressure and friction, so as to reduce the risk of their appearance.

This Quality Policy is intended to serve as a reference framework for the implementation of the Quality Management System, based on ISO 9001, ISO 13485, and ISO 22716, for the establishment and review of the objectives and goals of Quality FRESCO INTERNATIONAL 2005 S.A. For this, we have established a series of commitments on which our management system is based:

- To satisfy the needs and preferences of our customers and other interested parties of the organization, as well as their current and future expectations, providing them at all times with high quality services and products, in order to guarantee the fulfilment of the requirements agreed with the customer.
- Encourage the identification, commitment and participation of our employees and collaborators with the values of our company, through communication, training and teamwork, crucial characteristics to ensure an effective implementation of the Quality Management System.
- Promote collaboration with our suppliers based on communication and understanding, in order to guarantee an efficient and high-quality service.

In addition, it ensures:

- Compliance with the applicable legal requirements and others to which the organisation subscribes, including specifically those related to our medical devices and related services, as well as the requirements for maintaining the effectiveness of the Quality Management System.
- Compliance with Good Manufacturing Practices (GMP) for cosmetic products, in accordance with ISO 22716, ensuring that all processes related to the manufacturing, storage, and distribution of cosmetic products are carried out under controlled conditions that guarantee their quality and safety.
- Continuous improvement of the effectiveness of the implemented Quality Management System, which is adapted on a daily basis to possible changes in the organisation.
- The Management ensures that this Policy is communicated and understood by all the company's personnel and that they are aware of its importance for the good functioning of the company. In addition, management periodically reviews this Policy to ensure that it remains fit for purpose.



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